



Colorado Academy of Veterinary Technology (CAVT)
invites you to their Continual Education - Fall 2022 Sessions
Saturday, November 5; 1pm-5pm Mountain Time
Via ZOOM.us – VIRTUAL

22-11: Emergency Medicine in General Practice – What is it This Time?

This course has been submitted to CACVT and CSBVM for approval for 4 CEUs for veterinary technicians and veterinarians

SESSION OVERVIEW: This online/virtual, interactive, continual education presentation will cover emergency medicine techniques and tips for the team in a general practice environment to better assess, triage, delegate, and address those patients that may become emergent in clinic or those that rush in during regular business hours.

COURSE OBJECTIVES: Upon completion of these 4 one-hour sessions, participants will be able to

- Recognize and triage emergencies based on information in a phone call or patient presentation.
- Initiate set up for an incoming emergency and prepare the staff for said emergency.
- Discern the difference between the 3 types of emergencies: true emergencies, emergent situations, and client-perceived emergencies.
- Review CPR and CPR training techniques, codes and how to discuss the codes with pet owners when communicating prioritization of their pet's concern.
- Organize the triage scene for efficiency and identify tips, tricks, and technology for team synergies, while maximizing patient care and client interaction without losing site of other patients and obligations.
- Determine efficient team utilization for each emergency includes considering legal skills/tasks, cohesive team members, time management, other hospital patients, and general practice appointments including surgeries.
- Prioritize and ensure complete follow through including recordkeeping essentials, critical care thinking, pre planning for potential issues, and veterinarian and client updates with each emergency patient whether it stays in-house or becomes a transfer case.

REQUIREMENT FOR PARTICIPATION: This course is open to all members of the veterinary team. Participants will learn improved teamwork skills, case discussion and planning, and the importance of critical thinking and subsequent care. The session will include interactive question/answers with the speaker and a cumulative evaluation. Course materials will be available to registered participants via login at www.cavt.edu/continuing-education/ upon the start of the course at 5pm November 4, 2022. **Attendance and participation are required in this interactive 4-hour virtual session Saturday, November 5th, 2022, held via ZOOM.us.**

****The evaluation and quiz must also be completed and submitted by Monday, November 7, 2022, at 10pm to be eligible to receive the course completion certificate.***

REGISTRATION: www.cavt.edu; click on the **CONTINUING EDUCATION** tab on the top of the page, complete the form, and submit your payment (major credit/debit cards accepted).

*Further instructions will be provided via email as the conference date arrives. Ensure your email program allows emails from @cavt.edu

Kelly Cronin, MBA, BS, CVT, VTS (ECC), PHR



Kelly Cronin started in veterinary medicine by volunteering. After graduating from the University of Wisconsin Madison with a BS in Animal Sciences, she became licensed as a veterinary technician in Alaska in 2001, New Mexico in 2006, and Wisconsin in 2016. Kelly became Certified as a Professional in Human Resources in 2010, completing her Master of Business Administration from Mississippi State University in 2012, and became a Veterinary Technician Specialist in Emergency and Critical Care in 2013. Kelly wrote and published "In the Middle," a book for veterinary technicians in management. She is a national and international speaker presenting on leadership, management, and emergency and critical care medicine. She serves as an instructor for VSPN, is the CEO of Success Strategies Veterinary Consulting, Chief Advancement Officer at the helm of VetTechLife, was the Director of Denovo Operations for the Mission Veterinary Partners (36 + hospital group) and currently is Operation Support Manager with NVA for a group of specialty and emergency hospitals on the east coast. Kelly is an organizer of the VetTechLife CE on the Sea events. She offers short courses online in management, technical topics, marketing, presenting, resume review, professional growth, and financial fitness through Success Strategies University.

Early Registration by: 5pm MST Monday, October 31					
DVM	By 5pm Oct 31	After 5pm Oct 31*		By 5pm Oct 31	After 5pm Oct 31*
		\$75	\$100	CVT	\$60
			Staff	\$60	\$75
<i>*Current CAVT student or CAVT instructor</i>				\$0	\$0

Registration Ends: 5pm MST Friday, November 4

- Registrants will receive course information via email within 24 hours after registration processes.
- ZOOM MEETING Room ID will be emailed to all registrants Friday, November 4 after 5pm.

COURSE OUTLINE:

1:00pm-1:50pm: Recognize and Respond to Emergencies

Ms. Cronin will cover triage from phone calls to presentations. We will discuss the readiness of the staff and the treatment area. We will discuss the three types of emergencies seen: true emergencies, emergent situations, and client-perceived emergencies. She will cover basic CPR and team CPR training. This session will finish with a discussion of CPR codes and the discussion of codes with owners.

2:00pm-2:50pm: Triage Foundations and Managing the Way too Busy Day

We are drowning right now in veterinary medicine. We provide excellent care to an ever-growing population of pets, and we do it for a fraction of the cost of the same in human medical care. We have to be efficient and create synergies to enable our teams to provide gold standard care in a prompt fashion without burnout or client animosity. We will discuss multiple tips, tricks, and technology for smoother triage.

3:00pm-3:50pm: Team Utilization and Optimization

No one has a huge team these days. We will discuss identifying how team utilization can financially impact your practice. We will discuss how whole team use can impact the mental well-being of the team, compassion fatigue, and overall team health. We will review how to create additional team use, how to work with those team members who are reluctant to use specific team members, and how to encourage team members to share the workload or allow new team members to do increasingly more complicated tasks. Finally, we will broadly discuss the legalities associated with utilizing team members to their full capacity.

4:00pm-4:50pm: Foundations of Emergency Care

Good emergency technicians know the tips and tricks for accuracy in chaos. Don't be nervous! You don't have to be a VTS emergency technician to cultivate mad emergency skills! We will be covering prioritization, the essentials of recording information, and critical care thinking. These vital techniques need to become second nature, so they aren't missed on any patient. We will discuss how to quarterback a team, where to turn team attention, and how to encourage both the turtles and the hares of every team to facilitate this success.

If questions or for more information:

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For more information about the Colorado Academy of Veterinary Technology, please contact:

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